

Accessibility

GRI HR2

Everyone has the right to a quality education. Therefore, we strive to expand our performance, to be closer and achieve together the graduation dream.

Within this context we have an area dedicated to the specialized service of the target audience of Special Education. The NUEEI (Inclusive Special Education Center) is the sector responsible for guiding the pedagogical inclusion actions in our units and centers.

For each public target student in special education, the Center develops a Specialized Educational Assistance Plan (AEE). This plan is built collaboratively with Institutions of Higher Education, based on information provided by the student himself, his family and friends. The plan is developed individually, considering the particular characteristics of the student, and indicating the services and pedagogical resources appropriate to their learning process.

In 2017, 110 Specialized Educational Assistance Plans were developed. In addition, about 990 DL students demanded guidance from NUEEI regarding the use of specialized resources such as material suitability, proofs with an extended source, availability of materials in formats accessible for screen readers and insertion of a Libras (Brazilian Sign Language) window in video lessons and tele classes.

NUEEI also provides technical support to other areas of the Company, developing support materials, advising on the elaboration of pedagogical tools, technical resources for accessibility in the portals and academic platforms. In 2017, 45 interactions were carried out in this sense. Over the same period, more than 2,200 direct and indirect visits were made to the Campuses and Centers regarding services aimed at the target audience in Special Education.



Qualifying for inclusion

We seek to strengthen the inclusive culture within the Company through nine courses aimed at accessibility offered to all employees at Kroton University:

- **Audio description;**
- **Diversity in Organizations;**
- **Inclusive Education Training;**
- **Professional Inclusion of Persons with Disabilities;**
- **Libras - Brazilian Sign Language;**
- **Audio description workshop;**
- **Accessibility programs for the visually impaired: NVDA and MEC DAISY; and**
- **Autistic Spectrum Disorder.**

In 2017, 39,226 training hours were provided within this theme, reaching 50% of our employees.

